

# School District of Tigerton Chromebook Policy Handbook



The policies, procedures, and information within this document apply to all Chromebooks used at Tigerton Schools by students, staff, or guests including any other electronic device considered by the Administration to fall under this policy.

Teachers may set additional requirements for Chromebook use in their classroom.

Updated: February 2017



**Dear Parent(s) or Guardian(s):**

**The mission of the School District of Tigerton is to empower all students with the knowledge, the skills and the attitudes necessary for them to be successful in a changing global society. We are teaching students today for potential jobs that do not yet exist. In order to meet the need for the changing global society we are implementing a 1-to-1 Chromebook program for our middle and high school students. We will continue to expand to the elementary in the near future.**

**Chromebooks serve as a tool for the 21<sup>st</sup> Century. They allow for cooperation, collaboration, innovative and inventive thinking, and networked problem-solving. With this program, instructional methods and models will transform as teachers and students learn the technology. The Chromebook program will continue our implementation of rigorous, relevant curriculum that enhances and promotes learning, while providing students with constant access to the latest educational resources.**

**Chromebooks connect to Wi-Fi and are protected via Google Safe Search protocol both at school and at home. As with all technology, students should be monitored by parents while away from school, as no protection is 100% safe.**

**High school students will be issued a Chromebook that they are expected to take home every night to charge and use as needed. Middle school students will be given access to their Chromebook throughout the school day and may check their Chromebook out at night for educational purposes.**

**Please read, initial, sign the enclosed agreement, and turn in the \$10 user fee for this semester so your child may receive their Chromebook. The agreement and fee should be turned in by Friday, February 24, so we may go over the Chromebook policy with the students and distribute the devices on Monday, February, 27. Please contact me with any questions or concerns.**

**Thank you,**

**Ben Rayome  
District Administrator  
brayome@tigerton.k12.wi.us  
715-535-4040**

## Chromebook Specifications:

- 11.6" (1366x768) display
- 0.9 inches thick - 2.8 lbs
- Up to 10 hours of battery
- Intel® Celeron™ processor
- 16 GB Solid State Drive
- Wi-Fi 802.11a/b/g/n/ac
- 1.0 MP Camera
- 1x USB 3.0, 2x USB 2.0
- 1x HDMI Port

## Receiving Your Chromebook:

Chromebooks will be distributed each fall during registration and during the first week of school. ***Parents & Students must complete and sign the Chromebook Policy Sign-off and Student Pledge document before the Chromebook will be issued to their child.*** This document will need to be submitted at student registration.

## User Fees:

The School District of Tigerton requires that students pay a \$20 per year Chromebook User Fee before the Chromebooks will be given to students.

## Training:

Students will be trained on how to use the Chromebook by their homeroom teacher. Training documents and videos will be available online for students to refer to when needed.

## Return:

Student Chromebooks and accessories will be collected at the end of each school year for maintenance over summer vacation. Students will retain their original Chromebook each year while enrolled in Tigerton Schools.

When asked to do so, students must surrender/return the Chromebook and accessories to the School District of Tigerton. Any student who transfers out of the Tigerton Schools will be required to return their Chromebook and accessories. If Chromebook and accessories are not returned, the parent/guardian will be held responsible for the full replacement cost of device. If payment is not received the parent/guardian will be turned over to a collection agency.

## Taking Care of Your Chromebook:

Students are responsible for the general care of the Chromebook which they have been issued by the school. Chromebooks that are broken or fail to work properly must be taken to the Tech Office located in the library. If a loaner Chromebook is needed, one will be issued to the student until their Chromebook can be repaired or replaced.

## General Precautions:

- No food or drink is allowed while your Chromebook is in use.
- Cords, cables, and removable storage devices must be inserted carefully into the Chromebook.
- Students should never carry their Chromebook while the screen is open unless directed to do so by a teacher.
- Chromebooks should be shut down when not in use to conserve battery life.
- Chromebooks should never be shoved into a locker or wedged into a book bag as this may break the screen.

- Do not expose your Chromebook to extreme temperature or direct sunlight for extended periods of time. Extreme heat or cold may cause damage to the laptop.
- DO NOT LEAVE CHROMEBOOK IN VEHICLE.
- Always bring your laptop to room temperature prior to turning it on.

### **Carrying the Chromebook:**

The protective shell of the Chromebook will only provide basic protection from everyday use. It is not designed to prevent damage from drops or abusive handling. Carrying the Chromebook in a padded bookbag designed for Chromebooks is acceptable provided the backpack or bookbag is handled with care. For example, you shouldn't toss the bag or drop the bag if your Chromebook is inside. Probationary students may be required to have a protective case on their Chromebook at all times.

### **Screen Care:**

The Chromebook screen can be damaged if subjected to rough treatment. The screens are particularly sensitive to damage from excessive pressure on the screen.

- Do not lean on top of the Chromebook.
- Do not place anything near the Chromebook that could put pressure on the screen.
- Do not place anything in the carrying case that will press against the cover.
- Do not poke the screen.
- Do not place anything on the keyboard before closing the lid (e.g. pens, pencils, notebooks).
- Clean the screen with a soft, dry anti-static, or micro-fiber cloth. Do not use window cleaner or any type of liquid or water on the Chromebook. You can also purchase individually packaged pre-moistened eyeglass lens cleaning tissues to clean the screen. These are very convenient and relatively inexpensive.

## **Using Your Chromebook**

### **At School:**

The Chromebook is intended for use at school each and every day. In addition to teacher expectations for Chromebook use, school messages, announcements, calendars, academic handbooks, student handbooks and schedules will be accessed using the Chromebook. Students must be responsible for bringing their Chromebook to all classes, unless specifically advised not to do so by their teacher.

**Middle School Students must return their Chromebooks to the charging station at the end of each school day.**

**Middle School Students may check out a Chromebook to take home through Mrs Minniecheske or Mrs Marquardt with educational rationale. Middle School students checking out a Chromebook MUST have them in a specified case.**

### **At Home:**

**High School Students are required to take their Chromebook home each night throughout the school year for charging.** *Chromebooks must be brought to school each day in a fully charged condition.* Students need to charge their Chromebooks each evening. If students leave their Chromebook at home, they must immediately phone parents to bring the Chromebook to school. Repeat violations of this policy will result in referral to administration and possible disciplinary action.

It is recommended that students not carry the AC Adapter power cord (charger) to school. If fully charged at

home, the battery will last throughout the day.

### **Probationary Student Privileges:**

To protect the assets of Tigerton Schools, identified students will be required to turn in their Chromebooks in the Library at the end of each day for a period of two weeks unless otherwise specified. The Library will secure the equipment during the evening and the student will be allowed to check it back out on a daily basis. Students may be required to have a protective case on their Chromebook at all times.

Students included as probationary will include:

- Students with poor attendance records.
- Students who have violated the Acceptable Use Policy.
- Students whose best interest is served by leaving the Chromebook at school.

### **Sound:**

Sound must be muted at all times unless permission is obtained from the teacher for instructional purposes.

### **Printing:**

Chromebooks are not setup for printing.

### **Managing Your Files and Saving Your Work:**

Students will create and save documents in Google Drive. **Google Drive** is a cloud storage service that allows students to store their documents, photos, videos, and more online in one place. From **Drive**, students can also access **Google Docs**, where they can create, share, and collaborate on documents, spreadsheets, presentations, and more from anywhere while online. You can learn more about Google Drive at this address: <http://goo.gl/7uM7SX>

Documents created in Google Drive are automatically stored online and on the Chromebook itself, making the document available when Internet access is not available. It is required you change the settings in the Google Drive App to sync offline so you can work if you do not have Internet access.

### **Personalizing the Chromebook:**

***Chromebooks must remain free of any decorative writing, drawing, stickers, paint, tape, or labels that are not the property of Tigerton Schools. Spot checks for compliance will be done by teachers and administration.***

***Students may purchase school appropriate skins or cases for the Chromebooks. Students may also purchase cases to help protect their Chromebooks.***

Students may add appropriate music, photos, and videos to their Chromebook. Personalized media are subject to inspection and must follow the School District of Tigerton acceptable use policy.

### **Software on Chromebooks:**

#### **Originally Installed Software:**

Chromebook software is delivered via the Chrome Web Store. These are web-based applications that do not

require installation space on a hard drive. Some applications, such as Google Drive, are available for offline use. The software originally installed on the Chromebook must remain on the Chromebook in usable condition and easily accessible at all times.

All Chromebooks are supplied with the latest build of Google Chrome Operating System (OS), and many other applications useful in an educational environment. The Chrome OS will automatically install available updates when the computer is shutdown and restarted.

From time to time the school may add software applications for use in a particular course. This process will be automatic with virtually no impact on students. Applications that are no longer needed will automatically be removed by the school as well.

***To remain up to date, students should restart their Chromebooks every couple days.***

#### **Virus Protection:**

Virus protection is unnecessary on the Chromebook due to the unique nature of its design.

#### **Additional Software:**

Students are unable to install additional software on their Chromebook other than what has been approved by Tigerton Schools.

#### **Inspection:**

Students may be selected at random to provide their Chromebook for inspection. The purpose for inspection will be to check for proper care and maintenance as well as inappropriate material being carried into the school.

#### **Procedure for Restoring the Chrome OS:**

If technical difficulties occur, technical support staff will use the “5-minute” rule. If the problem cannot be fixed in 5 minutes, the Chromebook will be restored to factory defaults. In a One-to-One environment it is impossible to maintain a working environment for all if too much time is spent fixing every glitch that may arise. Restoring the Chrome OS will restore the device to the state in which the user originally received it. All student created files stored on an external miniSD card, USB flash drive, or Google Drive will be intact after the operating system is restored. All files saved on the chromebook that have been synced to Google Drive will be intact. However, all other data (music, photos, documents) *stored on internal memory that has NOT been synced* will not be restored.

### **Protecting & Storing Your Chromebook:**

#### **Chromebook Identification:**

Chromebooks will be labeled in the manner specified by the school.

Chromebooks can be identified in the following ways:

- Record of serial number
- Login history

*Under no circumstances are students to modify, remove, or destroy identification labels.*

### **Storing Your Chromebook:**

When students are not monitoring their Chromebook, they should be stored in their lockers with the lock securely fastened. Nothing should be placed on top of the Chromebook, when stored in the locker. High School Students need to take their Chromebook home with them every night. The Chromebook is not to be stored in their lockers or anywhere else at school outside of school hours. The Chromebook should be charged fully each night at the student's home. Chromebooks should never be stored in a vehicle.

### **Storing Chromebooks at Extracurricular Events:**

Students are responsible for securely storing their Chromebook during extracurricular events.

### **Chromebooks Left in Unsupervised / Unsecured Areas:**

Under no circumstance should a Chromebook be stored in unsupervised areas. Unsupervised areas include the school grounds and campus, the cafeteria, unlocked classrooms, library, locker rooms, dressing rooms, hallways, bathrooms, extra-curricular bus, in a car, or any other entity that is not securely locked or in which there is not supervision.

Unsupervised Chromebooks will be confiscated by staff and taken to the Principal's office. Disciplinary action will be taken for leaving a Chromebook in an unsupervised location.

### **Repairing or Replacing Your Chromebook:**

**ALWAYS take your Chromebook to the Library for repairs.**

**NEVER take to an outside service or you will be responsible for the replacement cost of the Chromebook.**

### **Chromebooks Undergoing Repair:**

- Loaner Chromebooks may be issued to students when they leave their Chromebook for repair at the Library.
- If repair is needed due to malicious damage, the school may refuse to provide a loaner Chromebook.
- Repaired Chromebooks will end up with the original factory image as first received. It is important that students keep their school data synced to cloud drives so documents and class projects will not be lost. Personal information that cannot be replaced should be kept at home on an external storage device.
- Parents will be charged for Chromebook damage that is a result of **misuse** or **abusive** handling. Parents will be billed for Lenovo parts and labor.

### **Lenovo Warranty:**

Lenovo warrants the Chromebook from defects in materials and workmanship for a period of one year. This warranty is only valid for the first 12 months from the date Tigerton Schools take delivery of the Chromebook. This limited warranty covers normal use, mechanical breakdown, or faulty construction and will provide replacement parts necessary to repair or if necessary, replace the Chromebook. The Lenovo warranty DOES NOT warrant against damage caused by misuse, abuse, or accidents. Please report all Chromebook problems to the office.

If a Chromebook becomes defective (at no fault of the student) after the Lenovo warranty expires, Tigerton Schools will replace the Chromebook at no charge with a refurbished Chromebook of the same age or newer.

### **Accidental Damage or Loss Protection:**



As part of the 1:1 Chromebook initiative at Tigerton Schools, the School District of Tigerton is providing accidental damage insurance prior to the deployment of the Chromebook to your child. School District of Tigerton will be the sole provider of this insurance. Under this insurance policy, the Chromebooks are protected against accidental damage or loss due to an act of nature. The School District of Tigerton will require that a police report be submitted in cases of theft. Fraudulent reporting of theft will be turned over to the police for prosecution. A student making a false report will also be subject to disciplinary action as outlined by the school discipline code.

This insurance policy does not cover cosmetic damage, or damages caused by misuse and abuse. Tigerton Schools will assess the Chromebook damage and repair or replace the device if the damage is determined to be accidental and within the protection guidelines. **Parents/Students will be charged for full replacement cost of a device that has been damaged due to misuse or abuse.**

### Chromebook Device Insurance:

Tigerton Schools provide Chromebook insurance for your child. Each claim covered by insurance will be assessed an incremental deductible within the current school year. The first claim deductible will be \$0.00 with the deductible increasing to \$20 for a second claim and \$100 for a third or more claim within the school year. If a student withdraws from Tigerton Schools and then re-enrolls later in the current school year, the coverage purchased at the student's initial registration will be reinstated along with the number of claims made prior to withdrawal.

Annual User Fee Due at Registration	Deductible Claim #1	Deductible Claim #2	Deductible Claim #3+
\$20 per device	\$0	\$20	\$100

### Intentionally Damaged Device and Accessories:

A Chromebook or any of its accessories that are lost (whereabouts unknown) or damaged is the responsibility of the student and parent involved in the loss of property. The user will not be given another device or accessory to use until the replacement cost of the lost/damaged device or accessory is paid to the school.

- Replacement of the Chromebook - \$195
- AC Adapter & power cord - \$35

### Chromebook Technical Support:

The Tech Office located in the Library will be the first point of contact for repair of the Chromebooks. Services provided by the Tech Office include:

- Password Identification
- User account support
- Coordination of warranty repair
- Distribution of loaner Chromebooks
- Hardware maintenance and repair
- Operating System or software configuration support
- Restoring Chromebook to factory default

- System software updates

Things to try before technical support:

<https://support.google.com/chromebook/answer/6309225?hl=en>

## **Technology Acceptable Use:**

### **General Guidelines:**

- Students will have access to forms of media and communication which is in support of education and research and in support of educational goals and objectives at School District of Tigerton. Access to media and communication beyond these specific uses will not be supported or allowed.
- Students are responsible for their ethical and educational use of the technology resources of the School District of Tigerton.
- Access to the School District of Tigerton technology resources is a privilege and not a right. Each employee, student, and/or parent will be required to follow the rules of the District's Acceptable Use Policy. Violations of these rules will result in the loss of privileges as well as other disciplinary action as defined by the District's Acceptable Use Policy, Discipline Policy, or other policies.
- Recognizing that it is impossible to define every instance of acceptable and unacceptable use, it will be at the discretion of the school administration to use judgement as to what is acceptable in any undefined instances that may arise.
- Transmission of any material that is in violation of any federal or state law is prohibited. This includes, but is not limited to the following: confidential information, copyrighted material, threatening or obscene material, and computer viruses.
- Any attempt to alter data, the configuration of a computer, or the files of another user, without the consent of the individual, school administrator, or technology administrator, will be considered an act of vandalism and subject to disciplinary action in accordance with school discipline policy.
- All users of the district's technology resources and/or school network must sign the District's Acceptable Use Policy and abide by the rules defined in the district's Acceptable Use Policy. This is in addition to the rules and policies that this document (Tigerton Schools Chromebook Policy) contains.

### **Privacy and Safety:**

- Do not go into any chat rooms other than those set up by your teacher or mandated in other distance education courses.
- Do not open, use, or change computer files that do not belong to you.
- Do not reveal your full name, phone number, home address, social security number, credit card numbers, passwords, or passwords of other people.
- Remember that network storage is not guaranteed to be private or confidential. District Administration reserves the right to inspect your files at any time and will take the necessary steps if files are in violation of the District's Acceptable Use Policy.
- If you inadvertently access a website that contains obscene, pornographic, or otherwise offensive material, notify a teacher or the principal immediately so that such sites can be blocked from further access. **This is not merely a request. It is a responsibility.**

### **Legal Propriety:**

- All student and staff must comply with trademark and copyright laws and all license agreements. Ignorance of the law is not immunity.
- Plagiarism is a violation of the Tigerton Schools discipline code. Give credit to all sources used,

whether quoted or summarized. This includes all forms of media on the Internet, such as graphics, movies, music, and text.

**Email:**

- All Students will be assigned an email for academic reasons by the district. This email access will be through a Google Gmail system managed by the School District of Tigerton. The interface is heavily monitored by administrators and is subject to filtering of inappropriate content.
- Always use appropriate language.
- Do not transmit language/material that is profane, obscene, abusive, or offensive to others.
- Do not send mass emails, chain letters, or spam.
- No private chatting during class without permission is allowed.
- Email is subject to inspection at any time by school administration.
- Students will only be able to communicate with other Tigerton students and faculty.

**Consequences:**

- The student or staff member whose name a system account and/or computer hardware is issued will be responsible at all times for its appropriate use. Non-compliance with the policies of the Chromebook Policy Handbook or the District's Acceptable Use Policy will result in disciplinary action as outlined by the discipline code and/or other school policies for the user unless there is proof that another is responsible.
- Electronic mail, network usage, and all stored files shall not be considered confidential and may be monitored at any time by the network administrator or other school administrators to ensure appropriate use. The District cooperates fully with local, state, or federal officials in any investigation concerning or relating to violations of computer crime laws.

Student Name \_\_\_\_\_ Grad \_\_\_\_\_

Year \_\_\_\_\_

## CHROMEBOOK RENTAL AGREEMENT

*School District of Tigerton*

*Student/Parent Chromebook Use Agreement 2016-17*

In this agreement, "Chromebook" means Lenovo n22 Chromebook all its components, software, and charger.

**Parent and Student please initial each section:**

<b>P:</b> <b>S:</b>	<b>TERMS:</b> <ul style="list-style-type: none"><li>You agree to pay \$10 per semester user fee for a total of \$20 per year per device.</li><li>You will comply at all times with the School District of Tigerton Chromebook Policy Handbook and its guidelines as well as the Technology Acceptable Use Policy. Any failure to comply may terminate your rights of possession effectively immediately and the school may repossess the property. Chromebooks are assigned to a single individual and are not to be shared.</li></ul>
<b>P:</b> <b>S:</b>	<b>TITLE:</b> <ul style="list-style-type: none"><li>Legal title to the Chromebook is in the School District of Tigerton and it shall remain in the School District of Tigerton. The student's right of possession and use is limited to and conditioned upon full and complete compliance with this Agreement and the Chromebook Policy Handbook.</li></ul>
<b>P:</b> <b>S:</b>	<b>LOSS OR DAMAGE:</b> <ul style="list-style-type: none"><li>If the property is accidentally damaged or incurs loss due to an act of nature, the School District of Tigerton will assess the Chromebook damage and repair or replace the device under the accidental loss or damage policy. If the property is stolen, a police report must be filed by the student or student's parents/guardian involved in the loss of property. Loss or theft of the property must be reported to the School District of Tigerton by the next school day after the occurrence. Fraudulent reporting of theft will be turned over to the police for prosecution.</li><li>Any REPAIRS MUST be made through the Tigerton School Library. Taking it elsewhere will result in purchasing a replacement device.</li></ul>
<b>P:</b> <b>S:</b>	<b>REPOSSESSION:</b> <ul style="list-style-type: none"><li>Students not complying with all terms of this Agreement and the Chromebook Policy Handbook, including the timely return of the property, will be declared to be in default and authorities may be sent to your place of residence, or other location of the Chromebook to take possession.</li></ul>
<b>P:</b> <b>S:</b>	<b>TERM OF AGREEMENT:</b> <ul style="list-style-type: none"><li>Your right to use and possession of the property terminates no later than the last day of classes during the school year unless earlier terminated by the School District of Tigerton or upon student withdrawal from Tigerton Schools.</li></ul>
<b>P:</b> <b>S:</b>	<b>APPROPRIATION:</b> <ul style="list-style-type: none"><li>Your failure to timely return the property and the continued use of it for non-school purposes without the school's consent will be considered unlawful appropriation of school property.</li></ul>

STUDENT/PARENT CHROMEBOOK SIGNATURE PAGE  
*School District of Tigerton*

- I will take good care of my Chromebook and know that I will be issued the same Chromebook each year.
- I will never leave my Chromebook unattended in an unsecured or unsupervised location.
- I will never loan out my Chromebook to other individuals.
- I will know where my Chromebook is at all times.
- I will charge my Chromebook's battery to full capacity each night.
- I will keep food and beverages away from my Chromebook since they may cause damage to the device.
- I will not disassemble any part of my Chromebook or attempt any repairs.
- I will protect my Chromebook by always carrying it in a secure manner to avoid damage.
- I will use my Chromebook in ways that are appropriate for education.
- **I will not place decorations (stickers, markers, writing, etc.) on the Chromebook.**
- I understand that the Chromebook I am issued is subject to inspection at any time without notice and remains the property of the School District of Tigerton.
- I will follow the policies outlined in the Chromebook Policy Handbook and the District Acceptable Use Policy while at school as well as outside the school day.
- I will file a police report in case of theft or damage caused by fire.
- I will be responsible for all damage or loss caused by misuse or abuse.
- I will not take my Chromebook to any outside repair shop. Repairs will only be done through the school library.
- I agree to pay the full replacement cost of my Chromebook, power cord/charger, in the event that any of these items are intentionally damaged.
- I agree to return the Chromebook, power cord/charger in good working condition at the end of each school year.

Student Last Name \_\_\_\_\_ First Name \_\_\_\_\_

Parent Last Name \_\_\_\_\_ First Name \_\_\_\_\_

**Technology Acceptable Use Agreement**

**Student Agreement**

Rules and regulations are necessary in order to offer technology opportunities to the students. In order to use technology resources, I agree to abide by the Tigerton Schools Acceptable Use Policy Guidelines as stated in this document.

Student Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Parent/Guardian Agreement**

In consideration of the privileges and opportunities afforded by the use of the Tigerton Schools technology and computer resources, I hereby release the Tigerton Schools and its agents from any and all claims of any nature arising from my student's use or inability to use the Tigerton Schools technology and computer

resources.

Parent Signature: \_\_\_\_\_ Date: \_\_\_\_\_